

# Apply online for free school travel in rural and regional NSW

You only need to complete one form, even for journeys using more than one bus company. It's now easier for schools and bus companies, as Transport for NSW handles the applications.

## Who can apply

To be eligible for free school travel, students may need to live a minimum distance from their school:

### Years K-2 (Infants)

There's no minimum distance.

### Years 3-6 (Primary)

More than 1.6km straight line distance or at least 2.3km walking.

### Years 7-12 (Secondary)

More than 2.0km straight line distance or at least 2.9km walking.

## Who needs to apply

You only need to apply if the student has never been approved for free school travel before. Students in a shared parental responsibility situation (e.g. joint custody) should submit a separate application for both addresses.

## How to update your details

You need to update student details online if the student is changing their name, address, school or campus, or their Transport operator. You can update them at [apps.transport.nsw.gov.au/ssts/updatedetails#/updateDetails](https://apps.transport.nsw.gov.au/ssts/updatedetails#/updateDetails)

## Frequently asked questions

### Does the approved free travel include travel outside school hours?

Approved free school travel is only for travel to and from school. So for travel after hours, on weekends or during school holidays, students will need to buy a ticket.

### What if there's no public transport in my area?

In areas where there is no public transport, you may be able to get a subsidy for driving the student to school. For details visit [transportnsw.info/school-students](https://transportnsw.info/school-students)

### How do I apply if the student needs to travel from two addresses because the parents live separately?

Each parent (or the student if aged 16 or over) needs to apply separately for each address. The same minimum distances apply.

## How to apply for free travel for the first time

You can apply for free school travel for next year from the start of Term 4 this year.

### Step 1

Once you have enrolled your child at the new school, apply online by giving your home address and telling us which bus company the student needs to travel with between home and school. You can apply online at [apps.transport.nsw.gov.au/ssts/home#/howToApply](https://apps.transport.nsw.gov.au/ssts/home#/howToApply)

### Step 2

The school then confirms to us that your details are correct.

### Step 3

We will then work on your application. You will get an email confirming if the student is approved for free travel. If so, we will tell your local bus company who may send a school travel pass (if needed) to your school or, in some cases, the bus company will contact you directly about travel arrangements.

A parent or guardian must apply for students aged 15 years and under. Students who are 16 years and over must apply for themselves.

## What will my card look like



## Want to know more?

For more information, visit [transportnsw.info/school-students](https://transportnsw.info/school-students)

For help in your language, call the Translating and Interpreting Service (TIS) on **131 450**.